



Revenue Cycle Management
Services Spotlight:

Medicaid Pending Conversion

PointClickCare®

With Medicaid representing a large portion of payments for skilled nursing facilities, dedicated and experienced staff need to know how to effectively navigate the system.

PointClickCare has put together a team with the expertise, tools, technology, and processes to drive your Medicaid applications from start to payment.

We coordinate between state Medicaid programs, residents, family, or guarantor as required on behalf of a facility.

This expertise in Medicaid processes and resolution helps reduce uncompensated care and bad debt by identifying and securing all available financial coverage so your staff can focus on resident care.



Avoid Delayed or Lost Revenue

By streamlining the application process and leveraging technology to ensure all necessary steps are followed, accounts are quickly converted to avoid delayed or lost revenue. Our focus starts with getting more approvals faster, to increase cash flow. Attention to detail and continuous monitoring and communication ensures the applications are processed timely and completely.



Streamline Resident and Family Interactions

Obtaining the necessary documentation from residents and families is cumbersome and time-consuming which leads to delays in submitting applications. As soon as it is determined a resident requires Medicaid coverage, diligence to the application process is required. PointClickCare assists with Medicaid enrollment, providing eligibility specialists working directly with patients and their families to manage the entire application process.



State-specific Expertise Maximizing Revenue

The Medicaid approval process averages 30-90 days, depending on the state, once an application is submitted. Medicaid enrollment processes and eligibility requirements also vary by state with both unique functional and financial rules making it a labor-intensive, multi-step process requiring frequent interactions with the resident, family, and state agencies during approval process. Our staff knows the requirements and has experience getting applications approved in all 50 states.

PointClickCare  **Service Solutions**
Medicaid Pending Conversion

[Learn More](#)

PointClickCare Technologies Inc., helps long-term and post-acute care (LTPAC) providers gain the confidence they need to navigate the new realities of value-based healthcare.

For more information on PointClickCare's software solutions, please visit www.pointclickcare.com