

Billing Enhancements Overview

Want more capabilities and flexibility in your billing processes? The new Billing Enhancements for Canada are the answer.

Canadian organizations require a flexible and efficient AR system to enable collections, produce bills, and report back to health jurisdictions. PointClickCare has introduced multiple enhancements for Canadian organizations to help set the foundation for many new or improved features. Both Long Term Care and retirement homes can benefit from the latest enhancements that include:

Enhanced Configuration Options.

Set up templates, room rates, payer trees and schedules to accommodate a wide range of billing scenarios, including outpatient ancillary charges and increasing flexibility to consistently invoice residents accurately for all services provided.

Improved Reporting.

Detailed census reporting on a weekly, monthly, and yearly basis is available, along with a new aging report for Cash and a Rent Roll/Vacancy report, ensuring more visibility and flexibility in the management of receivables and health jurisdiction reporting.

Increased Corporate Oversight.

Templates for rates and care levels provide billing controls at the Management Console level, enabling greater oversight of billing operations across the entire organization.

Improved Billing Process Efficiency & Accuracy.

With annual rate updating functionality, automated rate change/tax letter generation and service 'a-la-carte' billing capabilities, your billing procedures are streamlined, enhancing productivity and reducing the risk of error due to manual processing.

Month End Checks Close Month					
Current Month: August, 2017					
Refresh	Status	Last Refreshed	Category	Validation	Values
↕	🟢	9/7/2017 15:44:38	A/R Aging Check	A/R Aging A/R Reconciliation	\$769,398.44 \$769,398.44
↕	🟢	9/7/2017 15:44:43	Current Days Check	Census Days Journal Entries Days Accommodation Revenue Reconciliation Days	1457 1457 1457
↕	🟢	9/7/2017 15:44:43	Past Days Check	Journal Entries Days Accommodation Revenue Reconciliation Days	0 0
↕	🟢	9/7/2017 15:44:43	Cash Receipts Check	A/R Reconciliation Cash Resident Cash from Cash Receipts Journal	\$0.00 \$0.00
↕	🟢	9/7/2017 15:44:44	Revenue Check Current	A/R Reconciliation Current Revenue Journal Current	\$260,390.17 \$260,390.17
↕	🟢	9/7/2017 15:44:44	Revenue Check Past	A/R Reconciliation Past Revenue Journal Past	\$9,529.52 \$9,529.52

With the Month End Checks Portal, where all reports are summarized in one place, month end processing is easy and efficient.



What are the Billing Enhancements?

The billing enhancements are chiefly designed to provide Canadian organizations more flexibility. These enhancements include:

- **More flexibility with statements**, including the ability to bill and produce statements for ancillary charges for outpatients.
- **Stronger and more flexible reporting** for health jurisdictions, including yearly census reporting.
- **Intuitive outpatient functionality** that allows you to admit a resident without assigning to a bed and affecting census.
- **Easy-to-use Month End Checks Portal**, where all reports are summarized in one place for a more efficient month end process.
- **Streamlined annual rate updating capabilities**, providing a much more efficient approach to applying annual rate increases.
- **Improved tax reporting**, with flexible configuration options for the easier generation of tax letters.
- **New aging report for cash** that provides more accurate and flexible management of receivables.

What is the effort involved to get the Billing Enhancements for my organization?

The process to bring the billing enhancements to your organization involves a conversion of your existing application set-up. Therefore, it does require effort on your part as well as assistance from PointClickCare's Implementation team. The actual amount of effort for your organization is tied to your size. In terms of what conversion work actually needs to be done, there are configuration and activation tasks that will need to be completed, in addition to training required to complete these tasks by your staff.

What is the cost of the Billing Enhancements?

There is no charge for the billing enhancements or for the conversion effort involved to bring them to your organization.

Is there training available for the conversion?

Of course! In addition to the embedded help within the application, online training is available that will take you through both the set-up tasks required and how to use the enhancements once your conversion is complete.

How do I sign up for my conversion?

If you're interested in bringing these enhancements to your organization, use the link below to sign up for your conversion.

[Canadian Billing Enhancements Conversion Sign-Up](#)

To learn more about the Canadian Billing Enhancements, contact your Account Manager.